

Prerequisites for remote training

As an innovative software company, Hexagon is offering remote training for its latest releases. Our training uses cloud-based tools to enable us to teach you new skills online.

You can now attend training from your own home or office. This means that travel, hotel and subsistence costs are avoided, saving you time and expense, as well as helping the environment. The remote training is flexible and can maximise the amount of learning time on your Hexagon course.

We do have some guidelines to make the very best of your training with us. Please be sure to follow these carefully. We reserve the right to ask you to leave the course if your technology does not meet these requirements or is impacting the smooth running of the event.

Guidelines

1. You need a computer or laptop which is connected to the Internet and has a keyboard and mouse.
2. Your computer needs to be running a Windows operating system: Windows 7, Windows 8 or Windows 10 (32 or 64 bit is acceptable) and has a minimum of 2GB RAM.
3. You will require 2 monitors (one for the course materials and another for communication with the engineer and practise examples). Each should display a resolution of 1920x1080 pixels.
4. Your computer should have Chrome (or Firefox) as its Internet browser, which can be downloaded [here](#). Microsoft IE and Edge will not allow audio connection using the remote training software.
5. Connectivity pre check. Each PC will need to complete and pass the following pre check [here](#). From the link select 'United States' in the pick list and click on 'Start'. Each check must show a green check with:
6. You do not need to have the software installed on your computer, as you are accessing the software across the Internet.
7. You will need a working computer headset (headphones and microphone); either USB or 3.5mm – it is essential that you test these are working before you join the course as there will not be time to troubleshoot any issues when the course begins (Example: test with Zoom, Teams or Skype).
8. Each person attending will need an individual email address, accessible on their computer.
9. You **must** be in a quiet environment away from normal distractions. You should ensure as much as possible that you are not interrupted or disturbed during the course.
10. You will need software such as Acrobat Reader, to open PDF files which can be downloaded [here](#). Courses typically start each day at 09:30 AM and will be divided into four sessions.

